

Terms and Conditions - Website

Welcome to the website of Northumbria Pharma Limited ("we," "us," or "our"). Northumbria Pharma Ltd, registered under company number 10509764, is based at Netpark, Thomas Wright Way, Sedgefield, TS21 3FD.

By accessing and using our website (www.northumbriapharma.com) ("our Site"), you agree to comply with these Terms of Use ("Terms"). Please read them thoroughly. If you do not agree with these Terms, please refrain from using our Site. The term "User" refers to any individual who accesses or uses our Site, whether or not they have paid for access. "You" and "Your" are used interchangeably.

1. Access to Our Site

We provide access to our Site temporarily, and we reserve the right to modify or withdraw any content without prior notice. Occasionally, we may limit access to certain parts of our Site, or even the entire Site. We will not be responsible for any downtime or unavailability of our Site.

2. Prohibited Uses

You may only use our Site for lawful purposes. Specifically, you are prohibited from:

Engaging in any activity that violates local, national, or international laws.

Harmful actions towards minors or others.

Violating provisions related to hacking or viruses as described in Section 6.

Uploading, transmitting, or distributing content that incites unlawful, harmful, abusive, defamatory, or offensive behavior.

Impersonating any individual or entity or misrepresenting your affiliation.

Tampering with identifiers to conceal the origin of transmitted content.

Uploading content that infringes intellectual property rights.

Sending unsolicited advertising or spam.

Disrupting our Site's operation, including interfering with the systems or networks linked to our Site.

Collecting personal information about other users without their knowledge.

Promoting illegal activities, harm, or cruelty to animals.

3. Intellectual Property Rights

We retain ownership or licensing rights to all intellectual property on our Site. Nothing in these Terms grants you rights to use our intellectual property. All such materials are protected by copyright and other intellectual property laws. Any unauthorized use of our content, including reproduction or commercial use, will result in the immediate

1 V1.0 26/03/25



termination of your access to our Site, and you may be required to destroy any copies of the materials.

4. User-Generated Content (If Applicable)

We are not responsible for any content that users post on our Site, including comments or forum posts. We disclaim all liability regarding reliance on such user-generated content.

5. Your Information and Data Processing

We collect and process information about you as described in our Privacy Policy (LINK to Privacy Policy). By using our Site, you consent to this data processing and confirm that the data you provide is accurate.

6. Viruses, Hacking, and Other Offenses

You must not intentionally introduce viruses, malware, or any harmful technologies to our Site.

Unauthorized access to or interference with our Site, servers, databases, or connected systems is prohibited.

Attacks such as distributed denial-of-service (DDoS) are criminal offenses. We will report any such incidents to law enforcement and cooperate fully.

We are not liable for damages caused by viruses or other harmful technologies that may affect your system through our Site.

7. Suspension and Termination

If we find that you have violated these Terms, we may take various actions, including but not limited to:

Temporarily or permanently restricting your access to our Site.

Removing any content you uploaded.

Issuing a formal warning.

Pursuing legal action to recover damages.

Reporting incidents to law enforcement authorities.

8. Limitation of Liability

Our Site is provided without warranties or guarantees. The content on our Site is presented as-is, and we do not make any representations regarding its accuracy or suitability for specific purposes. We are not responsible for:

Losses related to income, business, data, or goodwill.

2 V1.0 26/03/25



Damages of any kind arising from the use of our Site or linked sites, whether in contract, tort, or otherwise, except in cases of personal injury or fraud.

Our liability for any claims related to the use of our Site is limited to £500.

9. Links to External Sites

We may provide links to third-party websites for informational purposes. We do not control these sites and are not responsible for their content or any damages caused by their use.

10. Changes to These Terms

We may update these Terms at any time. Any changes will be posted on this page, and you should review it periodically to stay informed. By continuing to use the Site, you agree to any changes.

11. Jurisdiction and Governing Law

Any disputes arising from your use of our Site will be governed by English law. The courts in England will have non-exclusive jurisdiction over any disputes.

12. Entire Agreement

These Terms represent the complete agreement between us and supersede any prior discussions or agreements. Our liability is limited to breach of these Terms.

13. Contact Information

If you have any concerns about content on our Site, please contact us at: contact@northumbriapharma.com.

Thank you for visiting our Site.

3 V1.0 26/03/25